

There is an increasing understanding of the importance of patient safety in the delivery of health care and, until recently, the focus has been on secondary and tertiary care. The aim of this conference, funded by the LINNEAUS* collaboration, is to focus on primary care.

We are committed to developing a network of healthcare professionals across the European Union who want to improve patient safety in primary care.

Who is this conference for?

All healthcare professionals (including family doctors (GPs), nurses, midwives, dentists, pharmacists and researchers). We are keen to work with anyone who is involved in the delivery of primary health-care in Europe. If you want to find out more about patient safety and are committed to doing something about it, then this conference is for you.

What is the purpose of this conference?

This conference aims to provide help to people who work in primary care and who want to improve patient safety. There will be practical sessions which will show you how to establish reporting systems for adverse incidents in Primary Care and provide you with the necessary toolkits to do this. We will show you how to measure safety culture in primary care organisations, and how to involve patients in improving safety. We will also show you how you can learn from adverse events, helping you develop preventative strategies to improve safety.

* LINNEAUS Euro PC (Learning from InterNational Networks about Errors And Understanding Safety in Primary Care) is a co-ordination action programme, supported by the EC under Framework 7 Programme.

Who will be speaking at the conference?

The LINNEAUS collaboration is a group of primary care professionals and researchers from the UK, Netherlands, Denmark, Germany, Austria and Poland who have significant experience in understanding and learning about patient safety. We have all got first hand experience on how to develop networks to improve patient safety in our own countries and we want to share that experience with you. We will also have speakers who have collaborated with us from the USA and New Zealand.

Conference Dates

Tuesday 19 | Wednesday 20 October 2010

Day 1: 09:00 - 17:00, plus conference dinner in the evening.

Day 2: 08:30 - 13:00

Location

The University of Manchester, UK

Topics covered

Plenary sessions

- » What is patient safety and why should I do something about it?
- » What is a safe environment / safety culture?
- » Diagnostic incidents and medication incidents
- » What is happening in other countries and what is the future of Patient Safety in Primary Care?

Workshops

How to find out what is going on in your country. What are the barriers to Patient Safety?

- » How to set-up a reporting network in your country
- » How to learn from and improve patient safety
- » How to start discussions in your country and how to involve patients themselves.

LINNEAUS EURO-PC

Cost

This conference is **FREE!** LINNEAUS will cover the costs of:

- » Budget return travel from your location (average of 4 delegates / country)
- » Overnight accommodation (Monday and Tuesday nights) in a local hotel
- » Conference fees
- » Food (including conference dinner), and refreshments during the conference

How to reserve a FREE place

Numbers are limited to 100 delegates, so please **apply online** early for a free place.

Go to the LINNEAUS, website www.linneaus-pc.eu homepage then click on the conference link and complete the on-line request form. Initially, an e-mail will be sent to you confirming receipt of your form. You will be informed no later than the 19th July whether or not you have been allocated a free place.

How to reach Manchester

By air: Airlines fly from most major European cities to Manchester airport (bus, train and taxi into the city), and/or to Liverpool (John Lennon) airport, which has a bus link to Manchester city centre (1 hour).

By rail: Eurostar arrives into London St Pancras. A short walk (or one stop on the underground train) takes you to Euston station where trains leave every 20 minutes for Manchester (journey time about 2.5 hours).

By car or bus: Manchester is close to major motorway networks, including the M6 (north-south) and the M62 (west-east).

A FREE CONFERENCE

19-20 October 2010 | University of Manchester, UK

How to Improve Patient Safety in Primary Care in Europe

